



NOTICE OF SERVICE AMENDMENT

Effective September 1, 2006, the following clinical specimen submissions will be rejected and canceled prior to testing:

- Samples received in serum separator tubes (SSTs; tiger-tops)
- Samples received not frozen when the test requires that specimens are received frozen
- Samples received not light-protected when the test requires that specimens are light protected
- Ideally, all specimens without other specific instructions should be sent chilled and shipped with a cold pack. However, specimens not received chilled and on cold pack for the analysis of Cholinesterase (R, S/P, or B) or a test that includes this analyte will be rejected.

These changes demonstrate NMS Labs on going dedication to the highest standards in testing quality. These changes do not pertain to forensic submissions, although sample condition upon arrival will be documented and reported. All clients will continue to be notified of test cancellations.

If NMS Labs is requested to perform testing on this sample as an "exception to NMS Labs' Standard Operating Procedures" an explanation will be provided indicating that the results of testing may be compromised due to the non-compliant collection handling of the specimen at receipt, and such a disclaimer will be on the final report. Further, such a request may render the test outside of compliance with governmental/insurance standards for reimbursement.

Since the clinical handling will have failed to meet NMS Labs' requirements for the requested test, the sample will be processed as a forensic sample. A toxicologist/certifying scientist will review the testing results prior to reporting. An Exception Handling Fee of \$50.00 will be added and invoiced with the test fee for the additional services.

Please inform your staff of this service amendment. If you have any questions, please call Clinical Client Support (866) 522-2206.

Sincerely,

NMS Labs