



NOTICE OF SERVICE AMENDMENT

Effective **January 8, 2007**, the following clinical specimen submissions will be rejected and canceled prior to testing:

- Samples received that do not match the matrix ordered
- **Samples received as whole blood or clotted blood in which serum/plasma/rbc testing has been ordered.** Prior to submission, the sample requires centrifugation and separation to isolate the desired fraction, i.e., serum, plasma or rbc. It is incumbent upon the submitting agency to ensure that it is using appropriate procedures for the collection of the desired specimen type. One reference for such collection procedures can be found in CLSI (NCCLS), *Procedures for the Handling and Processing of Blood Specimens*; Approved Guideline – Third Edition, H18-A3, Vol. 24 No. 38

This Service Amendment demonstrates NMS Labs' on going dedication to the highest standards in testing quality. These changes do not pertain to forensic submissions, although sample condition upon arrival will be documented and reported. All clients will continue to be notified of test cancellations.

Please inform your staff of this service amendment. If you have any questions, please call Clinical Client Support (866) 522-2206.

Sincerely,

NMS Labs